

PUBLIC 1 YEAR - Closed Complaints Log

Complaint Number	Parish or CYC Cllr	Complainant	Date of Complaint	Nature of the complaint	Progress of Complaint	Resolution	Resolution completed
2025/09	CYC	York resident	18/09/2025	The complainant alleges that the Councillor has not responded to them on multiple occasions.	The complaint was assessed in accordance with the published procedure for handling Code of Conduct complaints, and a decision was made to take no further action. This is because a delay/failure to respond is not of itself capable of amounting to disrespect, or of bringing the role or Authority into disrepute and therefore does not constitute a breach of the code. Parties notified, complaint closed.	N/A	N/A
2025/10	Parish	York resident	24/09/2025	The complainant alleges that the Councillor acted in an unprofessional manner in relation to a comment on social media.	The Deputy Monitoring Officer reached the conclusion that this matter is outside of the scope of the code of conduct. This is because the subject member was not acting in their capacity as a Parish Councillor when the alleged breach occurred. There was no reference in the comment or on the Councillor's social media profile to their role as a Parish Councillor, and the post made was	N/A	N/A

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					not in relation to any duty they may have as a Councillor. Parties notified, complaint closed.		
2025/11	CYC	Resident	07/10/2025	The complainant alleges the Councillor did not declare an interests regarding a planning application and was not impartial	In considering the matter all parties were in agreement that minuting the Councillor's confirmation of his address at the meeting, could have provided reassurance about the maintenance of openness. Accordingly, it is recommended that these matters are recorded at future Parish Council meetings. It was recommended the Clerk and Parish Council undertake refresher Code of Conduct Training.		
2025/12	CYC	Resident	12/11/2025	The complainant alleged that Councillors have not responded to email correspondence they have received, and in not doing so breached the Code of Conduct.	The complaint was assessed in accordance with the published procedure for handling Code of Conduct complaints, and a decision was made to take no further action. This is because a delay/failure to respond is not of itself capable of amounting to	N/A	N/A

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					disrespect, or of bringing the role or Authority into disrepute and therefore does not constitute a breach of the code. Parties notified, complaint closed. No further action.		
2025/13	CYC	Resident	15/12/2025 Closed 26/01/2026	Complainant alleged the Councillor had breached the Councillors' Code of Conduct. In multiple public comments made on a Facebook group he has failed to meet the standards of respect, integrity, honesty, and proper use of position expected of an elected member.	IP views sought and Chair of the Joint Standards Committee. An informal resolution sought.	A letter of advice sent to the Councillor, with the recommendation of further training.	Training Completed
2025/07	CYC	5 x residents	17/08/25 Closed 22/01/2026	The complainants allege the Councillor posted an abusive message on 'X', and therefore breached paragraphs 3.1, 3.3	This complaint was assessed in consultation with the Chair. The Vice chair recused following a declared personal interest. The IP identified a breach of the Code and recommended referral for	Informal Resolution: training regarding social media use	Training offered.

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				and 3.7 of the code of conduct.	investigation. DMO initial assessment noted clearly abusive content but no evidence of alleged homophobia. Also noted the message was removed within hours and an apology already independently volunteered. recommendation for additional		
2025/08	CYC	Resident	28/08/25 Closed 22/01/2026	The complainant alleges the Councillor sent unprofessional and inappropriate correspondence via email. The complainant also alleges the correspondence was dismissive and bring the council into disrepute.	This complaint was assessed in consultation with the Chair and Vice Chair. The IP recommended no further action. DMO initial assessment was that the content of the emails was not disrespectful nor bringing CYC into disrepute and, although suggestive, did not go as far as to admit or promote criminal behaviour. As there was no evidence of a Code breach, no further action would be taken and the matter closed.	N/A	N/A
2026/01	CYC	Resident	06/01/2026 Closed 22/01/2026	The complainant refers to the conduct of a Councillor in relation to a	As the subject member was a member of the Council's Executive the matter was referred to a meeting of the Joint Standards Sub Committee.	N/A	N/A

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				planning application.	The Sub Committee met and resolved that the matter wasn't in scope and no further action was required.		
2026/06	CYC	Resident	25/02/26 Closed 05/03/26	The complaint relates to the Cllr breaching the code of conduct and abusing their position, with failure to follow due process.	This complaint was assessed by the DMO and the IP After careful consideration it did not pass the gateway test for a code of conduct issue.	N/A	N/A
2026/03	CYC	Resident	05/02/26 Closed	The complainant refers to the code of conduct of the Cllr in relation to press releases about the recent senior officer redundancy case.	The matter was considered by the Joint Standards Assessment Sub-Committee.	The Sub Committee resolved to issue an Advisory Note to the complainant and the subject member, and Group leaders reminding them of the need to always treat members with respect.	Advisory note sent and taken to Group Leaders.
2026/04	CYC	Resident	13/02/26 Closed	The complaint relates to specific conduct by a member of the Executive.	As the complainant was a member of the Council's Executive the matter was referred to a meeting of the Joint Standards Sub Committee.	N/A	N/A

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					The Sub Committee met and resolved that the matter was not in scope and no further action was required.		
2026/05	Parish	Public	25/02/26 Closed 05/03/26	The complaint relates to the Cllr breaching the code of conduct and abusing their position.	This complaint was assessed by the Deputy Monitoring Officer and IP views were sought. After careful consideration it did not pass the gateway test for a code of conduct issue.	N/A	N/A
2026/07	CYC	Public	09/03/26 Closed	Related to community posts on social media, misuse of their position as a Cllr.	This complaint was assessed by the Deputy Monitoring Officer and IP views were sought. Posts were in relation to the member's work as a ward / parish Cllr, no further action.	N/A	N/A
2026/08	Parish	Public	16/04/2026 Closed 20/04/26	The complaint relates to the Cllr breaching the code of conduct.	This complaint was assessed by the Deputy Monitoring Officer. The Cllr was not acting in his role as a Parish Councillor when the alleged incidents took place, therefore the code of conduct is not engaged. No action taken	N/A	N/A

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2026/12	Parish	1 x Resident	22/06/2026	The complaint is regarding the conduct of the Cllr in a Parish meeting.	This complaint is currently being assessed by the Deputy Monitoring Officer. The complaint did not pass the gateway test.	N/A	JG